

Policy Strategy

To develop and maintain Cold Formed Products Limited as a World-Class supplier of impact extrusions and forgings to the automotive and commercial industries.

Policy Statement

The management and employees accept that, as a world leader in aluminium extrusion technology, it is our responsibility to control product quality and to supply goods on time to our customers, which are at least in conformance to specification, contractual, statutory and regulatory ^[Issue 7 change] requirements.

The management and employees hereby express their total commitment to the maintenance and objectives relating to BS EN ISO 9001:2015, BS EN ISO 14001:2015 & IATF 16949:2016 ^[Issue 6 change].
^[Issue 5 change]

We maintain our position by investing in our employees, expertise, equipment and all aspects of our company and by adopting a Total Quality Management (TQM) philosophy.

In the context of our organization, we will consider all interested parties with whom we interact and evaluate their needs and expectations through risk-based management and the Plan, Do, Check, Act (PDCA) structured management methodology ^[Issue 6 change].

We will support this by a programme of continual improvement and measurement of customer satisfaction levels through processes, which are central to the way in which we conduct our business and build on our core values of caring, leadership, innovation and professionalism.

COMMUNICATION

Copies of the above strategy and policy are communicated to all personnel at all levels via this manual and the distribution of controlled copies throughout the organisation.

REVIEW

The above strategy and policy are subject to periodic review via the Performance Review and Business Planning Process and may be amended accordingly. Objectives will be established and used to monitor the Company's performance against the principle of continuous improvement in the context of the organization.

Approved by:

